

Trade-In Product Eligibility

Trade-in items must match the exact version displayed in the Amazon Trade-In Store (the exact textbook version is determined by ISBN). Items must not be damaged, and include original elements. **For textbooks**, this includes the cover, pages, binding, and any associated media. **For video games and movies**, this includes the manual, cover art, bundled accessories, UPC and case. **For hardware**, this includes all cables, controllers, bundled media, memory cards, hard drives, batteries, etc.

All items must be postmarked no later than 7 days after submission. You will receive an e-mail confirmation and an Amazon.com Gift Card will be deposited into your account within 2 business days of item receipt and verification by the merchant. Items that are materially damaged or that do not match the items on the trade-in-list are not eligible for return to you, and may be disposed of by the merchant and may not be returned to you. All other items not accepted by the merchant will be returned to you approximately 14 days after receipt.