

Test Use Agreement Refund Form

Refunds are issued within 4–6 weeks of receipt.



All requests must submit this form and the required documentation listed below to:

National Restaurant Association Solutions
Attn: Service Center
175 W Jackson Boulevard, Suite 1500, Chicago, IL 60604-2814
Or
Fax to 866-665-9570 toll free or 312-583-9853 local direct
(for Online Examinees only)

| | | |
|-----------|---------------|----------|
| Name | | |
| Address | | |
| City | State | ZIP Code |
| Phone | Email Address | |
| Signature | | |

Print-Based Examinees: Must include the unused answer sheet with this completed form. The answer sheet should have the Class Number written across the top and include the Proctor's signature to receive a refund.

Online Examinees: Must provide the Seat Registration Number, the Class Number and the Proctor's signature to receive a refund.

| |
|--------------------------|
| Seat Registration Number |
| Class Number |
| Proctor's Signature |

Please note, completed Answer Sheets and redeemed Seat Registration Numbers are not eligible for refund. For additional questions please contact our Service Center at 800-765-2122 ext 6703 or servicecenter@restaurant.org

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|-------------------------------|-------------------------|---------------------|
| NRAS INTERNAL USE ONLY | | |
| Date Received | Date Sent to Accounting | Specialist Initials |